



2023-2024 ANNUAL REPORT





Tara N. Gardner Executive Director



Alice B. Owens Board President

### A MESSAGE FROM THE BOARD PRESIDENT AND EXECUTIVE DIRECTOR

Dear Partners and Friends,

We are proud to share the Day Care Council of New York's 2024 Annual Report, which showcases the progress made in strengthening the early childhood education and child care sector across New York City and New York State. We faced numerous challenges and seized critical opportunities this year, underscoring the resilience and dedication of the early childhood professionals and organizations that provide high-quality child care for families. From adapting to evolving regulations and funding landscapes to addressing workforce shortages and operational challenges, providers have continually demonstrated their unwavering commitment to the well-being of New York City's youngest residents.

While New York State made historic investments in child care, expanding subsidies and grants to help families and providers alike, New York City leaders took steps to address long-standing operational inefficiencies that have hindered child care providers. These advancements represent meaningful progress but also emphasize the ongoing need for advocacy to ensure funding remains sustainable, equitable, and impactful.

And, the Day Care Council has been steadfast in its support of providers, working alongside them to navigate these changes, offering critical support and vital resources, and amplifying their voices. Our advocacy has focused on prioritizing fair compensation for the early childhood workforce, operational stability for community-based programs, and expanding access to affordable, high-quality care for families.

Some of our key accomplishments over the past year include:

- Delivering targeted legal services, professional development, technical assistance, and operational guidance to providers.
- Advocating for critical reforms to contracting and payment systems to address barriers to running highquality programs.
- Informing policy and practice through impactful research and publications.
- Collaborating with elected officials and community partners to advance policies that strengthen the early childhood education and care sector.

While we celebrate these achievements, we recognize that there is still much work to do. To make New York City a national model for universal early childhood education and care, we must continue to advocate for bold investments and systemic reforms that elevate all providers, support the workforce, and ensure equitable access to care for all families.

This annual report not only highlights the exceptional work of our member organizations and affiliated providers but also serves as a testament to the power of collaboration. To our program operators, thank you for your trust, partnership, and unwavering dedication. To our allies—elected officials, government agencies, funders, and community partners—your ongoing support is vital as we work to create a future where every family has access to high-quality early childhood education and every provider has the resources to thrive.

Thank you for your continued dedication to our shared vision - together, we can turn the promise of universal early childhood education and care into a reality for all.

With gratitude,

Pfice B. Quens

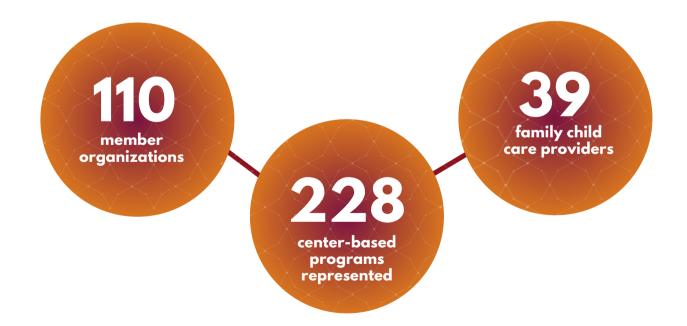
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## About Us

The Day Care Council of New York (DCCNY) is a diverse membership organization of publicly and privately funded early childhood education and care and family service providers, consumers, and advocates. DCCNY's mission is to seek support for and assist in the development and operation of quality early childhood education and care services. The organization works with its members to address operational challenges so that they can deliver high-quality and nurturing educational and care services while maintaining high standards of child development, education, and social supports.





## Labor Relations and Mediation Services (LRAS)

Since 1948, the Day Care Council of New York has worked with New York City child care providers to ensure that New York's youngest children receive the highest quality early childhood education and care. Today, the Member Services Team continues to provide critical assistance to child care employers with both unionized (DC 37 Local 205 and CSA) and non-unionized employees to resolve workplace issues, personnel matters, and employee grievances.

The Labor Relations and Mediation Services (LRAS) team continued to provide labor and personnel support to DCCNY member organizations. Through a combination of legal consultations, training, and mediation services, we helped members manage their unionized and non-unionized staff while avoiding violations of labor contracts and employment laws, employee grievances, and costly arbitrations.

In FY 24, LRAS conducted over a dozen trainings for our members on issues such as fiscal management, labor and employment law issues, risk management, and board governance and handled more than 800 legal matters. The LRAS team served our members remotely and in person, including site visits and presentations.



## **Employee Retention Tax Credit Assistance**

DCCNY assisted 30 member organizations in accessing more than \$21 million from the Employee Retention Tax Credits (ERTC), a COVID-19 program for businesses that were impacted by the pandemic but retained employees in 2020 and 2021.

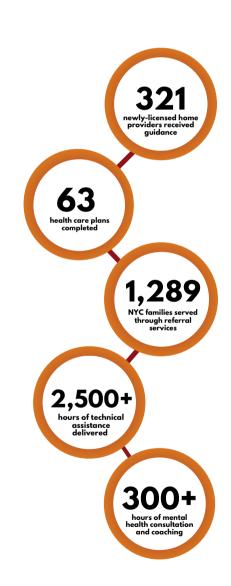
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## **Services for Providers & Families**

## **NYC Child Care Resource Center**

For nearly 35 years, DCCNY has empowered New York City's early care and education providers through comprehensive training and technical assistance across child care centers, family child care programs, and school-age settings. Through our Child Care Resource Center (CCRC), funded by the NYS Office of Children and Family Services, we continue to support NYC families by enhancing access to high-quality, affordable care while equipping providers to improve business operations, sustain high standards, and create safe, nurturing environments.

This year, DCCNY inaugurated its newly remodeled Training Center and Model Classroom. With increased capacity to host training participants, the expanded facility not only supports professional development but also fosters valuable opportunities for early childhood professionals to network and learn from one another. The Model Classroom offers a hands-on environment where trainers, Infant and Toddler Specialists, and Child Care Resource Counselors can lead practical demonstrations, helping providers set up interest areas, choose age-appropriate furnishings, and arrange rooms effectively. For families, it provides a glimpse of quality child care standards, supporting them in making informed choices.





## Infant Toddler Climate of Healthy Interactions for Learning & Development

The Day Care Council of New York launched the Infant-Toddler Climate of Healthy Interactions for Learning & Development (IT-CHILD) project on October 1, 2021, with an initial grant from Robin Hood. Developed by Yale's Child Study Center, the IT-CHILD toolkit equips early childhood professionals with skills to support young children's social and emotional development through enriched daily interactions, fostering positive and healthy environments for children. We were honored to be stewards of this equity-centered and innovative approach, committed to promoting young children's well-being and holistic growth.

Over the course of the pilot, we completed two cohort cycles, conducting 319.93 hours of mental health consultations and retaining 15 early childhood professionals for ongoing consultation services.

Building on the pilot's success, we are thrilled to announce that New York State's Office of Children and Family Services has adopted IT-CHILD consultation services into its Infant-Toddler Resource Center, part of our Child Care Resource Center (CCRC) portfolio. The state's adoption of IT-CHILD not only highlights the critical role of socialemotional support in early childhood education but also expands the program's reach beyond the pilot, bringing high-quality, emotionally supportive care to more early childhood settings across New York State.



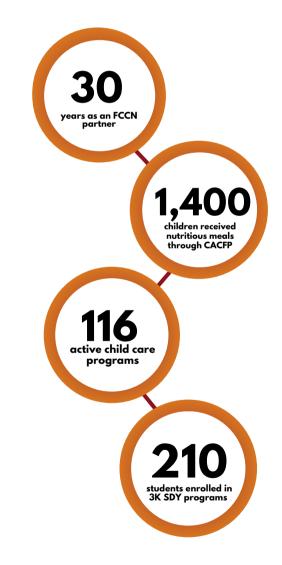


## Family Child Care Network & Child and Adult Care Food Program

Located in Jamaica, Queens—a vibrant and diverse neighborhood where nearly 50% of residents are foreignborn, and the population is predominantly Black and Hispanic—the Day Care Council of New York's Family Child Care Network (FCCN) has been a trusted partner, critical support system, and fierce advocate for family and group family child care providers for over 30 years.

Our reputation as a reliable ally is a testament to the dedication of our FCCN staff, many of whom have deep roots in the community and have served with us for years. Through our long-standing presence, we have built strong relationships with hundreds of providers who rely on us to support their administrative and operational needs, allowing them to focus on delivering quality care. Our commitment extends deeply to the minority- and women-owned businesses (MWBEs) that form the backbone of early childhood services in this area. DCCNY's advocacy efforts and tailored resources help strengthen these essential small businesses, ensuring they can thrive in a demanding sector while meeting the highest standards of care for children and families.

Funded by NYCPS (New York City Public Schools) since 2020, the FCCN is dedicated to strengthening DOE-funded Birth-3K programs in districts 25, 27, 28, 29, and 30. Our FCCN team provides targeted professional learning opportunities using



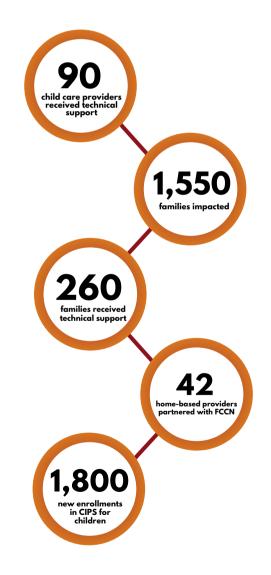


## Family Child Care Network & Child and Adult Care Food Program (Continued)

a practice-based coaching framework that aligns providers with the Creative Curriculum, ensuring consistency in early learning approaches. Through our network's support services, we aim to enhance the quality of child care, promote responsive relationships that foster early learning, and actively engage families by offering one-on-one assistance and access to resources that address the needs of the whole child, ensuring families feel fully supported.

Additionally, DCCNY supports providers through the Child and Adult Care Food Program (CACFP), ensuring adherence to New York State's health and safety protocols and regulations. Through CACFP, early childhood programs can serve nutritious meals and snacks to children, supported by nutrition workshops that cover menu planning and record-keeping systems. 53 providers who have been with the network for 20 years participate in CACFP.

Beyond nutrition, our FCCN staff offer comprehensive technical support and professional development opportunities to equip providers with the skills needed to maintain high standards of care and meet registration and re-licensing requirements, thereby supporting the growth and sustainability of quality early childhood services across the community.



## Child Care Workforce Retention Grant and Desert Grant

The Day Care Council of New York's Business Specialists provided dedicated support to New York City early childhood programs that received Workforce Retention and Desert Grants from the New York State Office of Children and Family Services. Our team delivered tailored technical assistance via email, phone, and in-person consultations, guiding providers through essential processes. Through targeted outreach—including email campaigns, social media, and direct calls—we assisted providers in completing expense reports, addressing application or payment issues, and managing roster updates accurately.

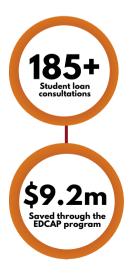
In addition, we hosted training sessions on critical topics such as Financial Wellness, Record Keeping and Financial Planning, and Staff Recruitment and Retention. These sessions equipped providers with practical skills to strengthen their financial foundations and sustain a stable, effective workforce, helping to ensure the ongoing quality and accessibility of child care across NYC.

## 1,04,7 Programs assisted for the retention grant **\$137** Marded through grant assistance

## Education Debt Consumer Assistance Program

The child care workforce is both highly educated and underpaid. As a result, many child care teachers, directors, and staff are struggling with student debt. As part of the Education Debt Consumer Assistance Program (EDCAP) DCCNY provides trainings to child care centers about student debt relief and individual counseling to members of the ECE community about clearing their student debt.

The DCCNY EDCAP counselor served more than 185 New Yorkers, helping them save more than \$9.2 million, putting an average of \$51,000 back in the pockets of hardworking early childhood education workers!





# Policy: Leading the Fight for Child Care and the Child Care Workforce

DCCNY pursues its advocacy agenda based on the on-the-ground experience of our member organizations who provide high-quality child care throughout the five boroughs. As part a movement to support early childhood education and the child care workforce DCCNY:

- Facilitated media coverage of child care issues and appeared in over 30 print and television stories about child care from sources including CBS News, Fast Money, Gothamist and Politico.
- Released new reports and research in collaboration with the New York City Council Black, Latino and Asian Caucus and Bank Street College of Education
- Brought City and State leaders to child care programs to meet with directors, staff and parents at child care centers

Our work led to the passage of legislation to make it easier for parents to access child care, including:

- Legislation to enable providers to implement presumptive eligibility
- Legislation to eliminate minimum earnings requirements
- Legislation to allow greater flexibility in drop-off times for families seeking child care assistance

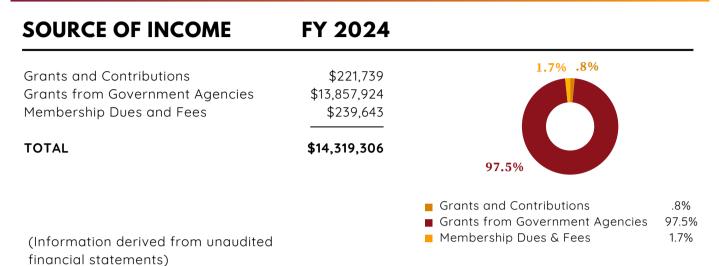
## **Advocacy Academy**

DCCNY launched its inaugural Advocacy Academy, which trained teachers, cooks, janitors and board members affiliated with DCCNY member organizations to be effective early childhood education advocates.

The 12 Advocacy Academy participants met with government leaders, policy experts, community organizers and others to learn about child care policy, the city and state budget process and more. Advocacy academy participants recorded testimony, spoke at rallies, and contributed to press inquires.



#### **INCOME YEAR ENDED JUNE 30, 2024**



**EXPENDITURES YEAR ENDED JUNE 30, 2024** 

USE OF INCOME	FY 2024		
Labor Relations Assistance Services Child Care Food Program Child Care Resource & Referral Policy & Advocacy Family Child Care Network Management and General Robin Hood	\$871,599 \$1,594,433 \$7,481,206 \$311,509 \$3,518,306 \$587,351 \$106,443	4.1% .3% 6%	
TOTAL	\$14,470,847	2.2%	
Operating change in net assets Net Investment Income Gain/Loss	\$151,541 (\$214,416)	51.7%	
Total change in net assets (Information derived from unaudited financial statements)	\$89,875	<ul> <li>Labor Relations Assistance Services</li> <li>Child Care Food Program</li> <li>Child Care Resource &amp; Referral</li> <li>Policy &amp; Advocacy</li> <li>Family Child Care Network</li> <li>Management and General Robin Hood</li> </ul>	6% 11% 51.7% 2.2% 24.3% 4.1% 1.4% .7%

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#### FY 2024 BOARD AND STAFF LISTING

#### **BOARD OF DIRECTORS**

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Joshua Stoby, Assistant Office Manager Sandra Vasquez, Office Cleaner

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Osberto Gomez, Education Debt Counselor Gisselle Terrero, Member Services Specialist Shelby Lohr, Policy/Research Analyst

#### JAMES C. HALL JR. FAMILY CHILD CARE NETWORK (FCCN) & CHILD AND ADULT CARE FOOD PROGRAM (CACFP)

Asmaa Fajiri, FCC Education Specialist Nalene Isaac-Jeremiah, FCC Education Director Karen McCray, Assistant CACFP Coordinator Eunjoo Geem, FCC Education Specialist Cyissha James, FCC Education Specialist Sharon McLaughlin, Administrative Assistant Ana Santiago, FCC Family Worker Zenya Stewart, Assistant CACFP Coordinator

#### **CHILD CARE DIVISION**

Delma Burgos, Child Care Business Specialist Angelica Carias, Infant Toddler Mental Health Specialist Rebeca Felipe, Provider & Engagement Specialist Lisette Garcia, Child Care Business Specialist Joy Jensen, Provider Specialist Jessica Laureano, Senior Child Care Specialist Ingrith Marin, Child Care Specialist Almarie McCoy, Provider Specialist Sharieka Mason, Infant Toddler Mental Health Specialist Lisa Plaskett, Infant Toddler Specialist Agusto Santana, Child Care Business Specialist Vanessa Torres, Senior Infant Toddler Specialist

#### SUMMER INTERNS

Jaeger Hessing, Summer Research Assistant Victoria Mutuku, Summer Research Assistant Andrica Menezes, SYEP Intern Scarlett Wong, SYEP Intern

#### **DONORS & FUNDERS**

#### **FUNDERS**

All State Foundation Community Service Society CUNY Professional Development Institute Federation of Protestant Welfare Agencies New School University, Center for New York City Affairs New York Community Trust NYC Public Schools NYS Department of Health NYS Office of Children & Family Services Robin Hood Foundation Schuyler Center for Research & Advocacy

#### DONORS

Pauline Chen Cheryl DeWitt Tara N. Gardner Pamela Haas Jean E. Jeremie Betty Jones David Kahane Alice B. Owens Helen O'Reilly Walter Reyes



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1332 Fulton Avenue Day Care Center, Inc. A Castle for Classy Kids Learning Center, Inc. A to Z Center Too. Inc. Afro American Parents Educational Centers, Inc. Aim High Leadership Centers AllCare Provider Services Alonzo A. Daughtry Memorial Day Care Center, Inc. Atled. Inc. B'Above Worldwide Institute Bau One Preschool Bedford Stuyvesant Early Childhood Development Center Bellevue Day Care Center, Inc. Belmont Community DCC, Inc. Bethany Day Nursery, Inc. Bethel Emanuel Temple, Inc. Billy Martin Child Development Center, Inc. Birch Family Services Blanche Community Progress DCC, Inc. Blue Star Of New York BlueSky Daycare Center Bright Start Early Learning Academy LLC Bronxdale Tenant's League, Inc. BronxWorks Inc. Brooklyn Community Services Brooklyn Kindergarten Society Bushwick Improvement Society, Inc. Bushwick United Housing Dev. Fund Corp Cardinal McCloskey Community Services Cathedral Parkway Towers Preschool Catholic Charities Neighborhood Services Chinese American Plannina Council Chloe Day School & Wellness Center Ciditty Kiddie Corporation

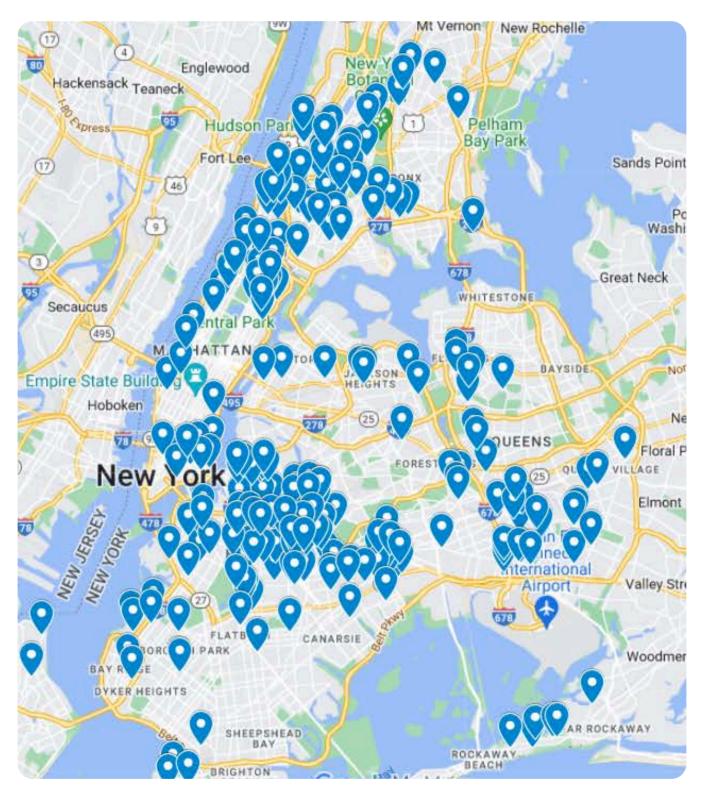
CitiTots Early Childhood Center, Inc. Citizens Care Day Care, Inc. Claremont Neighborhood Centers, Inc. Clifford Glover Day Care Center, Inc. Colony-South Brooklyn Houses, Incorporated Community Life Center, Inc. Community Parents, Inc. Cornerstone Day Care Center, Inc. Cuddle Avenue Daycare 2 LLC Cypress Hills Child Care Corp. Dawning Village, Inc. East Calvary Day Care Center, Inc. East Harlem Block Nursery, Inc. East Side House Settlement East Tremont Child Care & Development Center Escuela Hispana Montessori Excelsior Child Care Flushing Day Care Center, Inc. Fordham Bedford Housing Corp. Fordham Bedford/Concourse House, HDFC Fort Greene Council. Inc. G & T Childcare Corp Glorious and Gifted Early Childhood Center, Inc. Goddard Riverside Community Center Grand Street Settlement Greater Flushing Community Council, Inc. Hamilton-Madison House, Inc. Hawthorne Corners Day Care Center, Inc. Heaven's Tiny Tots Inc. Henry Street Settlement Highbridge Advisory Council Family Services, Inc. Highlights Academy Hospital Clinic Home Center ACE Integration Head Start Hudson Guild

## OUR MEMBERS (CONTINUED)

i bear daucare center JHELC, INC Kiddie Academy of Flushing Kidz Village Preschool Kissena Cherry Day Care, Inc. L & P Day Care LLC Labor and Industry for Education, Inc. LABOR Bathgate Community CCC, Inc. Lefferts Garden Promise Lexington Children's Center, Inc. Little Bell Childcare Corp. Little Daydreamers Learning Center 3 LLC Little Friends School Elmhurst Little Smarties Corp Little Sun People Little Tot Red Wagon MARC Academy and Family Center, Inc. Medical Center Nursery School Mona Prep Day Care Inc. Nasry Michelen DCC, Inc. New Life Child Development Center, Inc. Nicholas Cardell DCC, Inc. North Bronx NCNW CDC, Inc. Northeast Bronx Day Care Center, Inc. Northern Manhattan Perinatal Partnership Nuestros Ninos Day Care Center, Inc. Omega Psi Phi Fraternity-Nu Omicron Chpt ECEC Open Door Associates, Inc. Our Saviour's Lutheran Preschool Police Athletic League Prince Hall Service Fund Program Support, LLC Queens County Educators for Tomorrow Quick Start Day Care Center, Inc. **Recreation Rooms and Settlement** Red Sun Children Development Inc. ena Day Care Center, Inc.

SCAN-New York RSeamen's Society for Children and Families Seventh Avenue Center for Family Services Sheltering Arms Children and Family Services Shirley Chisholm Day Care Center, Inc. Sholom Day Care, Inc. Sholom Sholom, Inc. Smart Start Early Learning Center, Inc. South Jamaica Center For Children And Parents Inc Southampton Day Care Center- Fountain of Youth Southeast Bronx Neighborhood Centers, Inc. St. Mark's UMC Head Start Center St. Nick's Alliance Strong Place for Hope Day Care Center, Inc. Sunny Skies Prospect Corp Sunset Park Health Council/ NYU Langone The Child Center of NY The David Foster Preschool Academy The Friends of Crown Heights Educational Centers The Ivy Academy Day Care Center, Inc. The League for Better Community Life, Incorporated The Salvation Army of Greater New York Tolentine Zeiser Community Life Center Trabajamos Community Head Start Inc. Tremont Crotona DCC, Inc. Tremont Monterey Day Care Center, Inc. Union Settlement Association, Inc. United Community Centers, Inc. United Federation of Black Community Organizations, Inc. University Settlement Society of New York **Urban Strategies** Utopia Children's Center, Inc. Washington Heights Child Care Center, Inc. Williamsbridge NAACP ECEC Board of Directors

## **DCCNY Member Organizations**



#### **DAY CARE COUNCIL OF NEW YORK 13**



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